

This 'Optimal Browser Settings Guide' explains the optimized browser settings for each of the major browsers that will maximize the Online Banking experience.

Internet Explorer 7 or 8 **Internet Explorer 9** Internet Explorer 10 Mozilla Firefox **Google Chrome** Safari 5 Safari 6





## **Optimal Browser Settings for Internet Explorer® Running on Microsoft® Windows®**

## *If you have Internet Explorer 7 or 8:*

Each time you log in to our web site, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our web site cannot recognize the computer. If you are experiencing this, try changing the settings on your computer. Here's how.

### Set your computer to keep all web site cookies

- 1. Browse to our web site. Do not log in.
- 2. At the top of the browser, click **Tools** > **Internet options**.
- 3. On the Internet Options window, click the **Advanced** tab. Internet Options



- 4. Under Security, verify that the check box for Empty Temporary Internet Files folder when browser is closed is cleared.
- 5. Click **OK**.
- 6. Log in to our web site, selecting **Register computer for future use** when prompted. Supply the text or email code as soon as you receive it.



# If you have Internet Explorer 9:

#### Set our web site as a Favorite in your browser (if you have not already)

- 1. Browse to our web site (www.americanfederalbank.com). Do not log in.
- 2. In the top right corner of the browser, click  $\searrow$  > Add to Favorites.



3. Change the description in the Name box, if you choose.

Add a Favorite	
$\bigstar$	Add a Favorite Add this webpage as a favorite. To access your favorites, visit the Favorites Center.
Name:	American Federal Bank
Create in:	Favorites   New folder
	Add Cancel

#### 4. Click Add.

(You may also choose to add other web sites as "Favorites".)

#### Set your computer to keep cookies for Favorite web sites

1. Browse to our web site. Do not log in.



# **Optimal Browser Settings Guide**

2. Click > Internet options.

	ť	1 7 7	
	Print	+	-
	File	+	
	Zoom (125%)	•	
	Safety	+	
	View downloads	Ctrl+J	
	Manage add-ons		
	F12 developer tools		
	Go to pinned sites		
0	Internet options		
	About Internet Explorer		

3. On the Internet options window, click the **General** tab.

Internet Opti	ions
General S	curity Privacy Content Connections Programs Advanced
Home pag	e
	To create home page tabs, type each address on its own line.
	http://homepage/default.aspx
	-
	Use <u>c</u> urrent Use de <u>f</u> ault Use <u>b</u> lank
Browsing	history
	Delete temporary files, history, cookies, saved passwords, and web form information.
	Delete browsing history on exit
	Delete Settings
Search —	
	Change search defaults. Settings
Tabs	
	Change how webpages are displayed in Settings tabs.
Appearan	ce
Colo	ors Languages Fonts Accessibility
	OK Cancel Apply

- 4. In the Browsing history section, click **Delete...**
- 5. On the Delete Browsing History window, the top option is **Preserve Favorite website data**. Make sure this option's check box is selected.



# **Optimal Browser Settings Guide**

Delete Browsing History
Freserve Favorites website data Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.
✓ Temporary Internet files Copies of webpages, images, and media that are saved for faster viewing.
1 to a second a for the second de la second
ActiveX Filtering and Tracking Protection data A list of websites excluded from filtering, and data used by Tracking Protection to detect where websites might be automatically sharing details about your visit.
About deleting browsing Delete Cancel

- 6. Click **Cancel**. (This retains your setting without deleting cookies at this time.)
- 7. Click **OK**.
- 8. Log in to our web site, selecting **Register computer for future use** when prompted. Supply the text or email code as soon as you receive it.

The next time you log in, you should not need a code.

## Optimal Browser Settings for Internet Explorer® 10 Running on Microsoft® Windows® 8

Each time you log in to our web site, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our web site cannot recognize the computer. If you are experiencing this, try changing the settings on your computer. Here's how.



#### Set your IE10 browser (in Desktop Mode) to keep all web site cookies

- 9. Access IE 10 in Desktop Mode.
- 10. Browse to our web site (www.americanfederalbank.com) and access the login page. Make note of the address there.
- 11. Click > Internet options.



12. On the Internet options window, click the **Privacy** tab.



13. Notice where the slider is. Move the slider to a point that does not block or allow all cookies.



14. Click the **Sites** button to show the Per Site Privacy Actions window.

Pe	er Site Privacy Actions	×
Manage Sites You can specify wh cookies, regardless	ich websites are always or new of their privacy policy.	er allowed to use
Type the exact address of to or Block.	he website you want to manage	e, and then click Allow
To remove a site from the lis and click the Remove butto	st of managed sites, select the n	ame of the website
www.myfinancialinstitution.	com	Block
		Allow
Managed websites:	Setting	Remove
	County	Re <u>m</u> ove all
		ОК

- 15. In the Address of website box, type our address(www.americanfederalbank.com).
- 16. Click Allow.

Per Site	Privacy Actions	
anage Sites		
You can specify which webs cookies, regardless of their p	sites are always or never all privacy policy.	owed to use
ype the exact address of the websi r Block.	te you want to manage, an	d then click Allo
o remove a site from the list of man nd click the Remove button.	aged sites, select the name	e of the website
Address of <u>w</u> ebsite:		
		Block
Annaad wahataa:		Allow
Managed web <u>s</u> ites:	0.11	<u>B</u> lock <u>A</u> llow
Managed webgites: Domain	Setting	<u>B</u> lock <u>A</u> llow
Managed webgites: Domain myfinancialinstitution.com	Setting Always Allow	Allow <u>A</u> llow <u>Remove</u> a
Managed webgites: Domain myfinancialinstitution.com	Setting Always Allow	Allow Remove
Vanaged webgites: Domain myfinancialinstitution.com	Setting Always Allow	Allow Remove a
Managed webgites: Domain myfinancialinstitution.com	Setting Always Allow	Block Allow Remove a

#### 17. Click **OK**.



- 18. Return to the **Privacy** tab (and return the scroll bar to its original position, if you wish). Click **OK**.
- 19. Log in to our web site, selecting **Register computer for future use** when prompted. Supply the text or email code as soon as you receive it.

The next time you log in, the system should not prompt you for a code. If it does, you may need to repeat these steps, adjusting the address on the **Sites** tab to match the address that appears in the address bar *after* you log in.

### To view our website more easily in Internet Explorer 10 (Desktop Mode)

If you are having trouble with our web site's display in IE10, please follow these steps:

- 1. Browse to our web site in IE10.
- 2. Press the **F12** key on your computer keyboard to display a panel at the *bottom* of the screen.



- 3. Click the Browser Mode IE10 menu and select Internet Explorer 10 Compatibility View.
- 4. Close your browser to save this setting.

## Optimal Browser Settings for Mozilla® Firefox® Running on Microsoft® Windows®

Each time you log in to our web site, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our web site cannot recognize the computer. If you are experiencing this, try changing the settings on your computer. Here's how.



#### Set your computer to keep all web site cookies

- 1. Browse to our web site. Do not log in.
- 2. At the top of the browser, click **Tools > Options**.



3. On the Options window, click **Privacy**.

Options
General Tabs Content Application Privacy security Sync Advanced
Tracking Tell websites I do not want to be tracked History
Firefox will (Use custom settings for history)
Remember my browsing history Remember download history
Kemember search and jorm history      Accent cookies from sites      Crept third part, cookies
Keep until:         they expire         Show Cookies           Clear history Wine-Frefox closes         Settings
Location Bar When using the location bar, suggest: History and Bookmarks 💌
OK Cancel <u>H</u> elp

- 4. In the History section, select **Firefox will: Use custom settings for history**.
- 5. Make sure the check box for Accept cookies from sites is selected.
- 6. Make sure the check box for **Accept third-party cookies** is selected. It is acceptable for other check boxes to be selected, as well.
- 7. Make sure that Keep until they expire is selected in the Keep until setting.



8. Click Exceptions.



- 9. Verify that our web site (ebanking.americanfederal.net) is NOT listed on the **Exceptions-Cookies** window. If it is, select it then click **Remove Site**.
- 10. Click Close.
- 11. Click **OK**.
- 12. Log in to our web site, selecting **Register computer for future use** when prompted. Supply the text or email code as soon as you receive it.

The next time you log in, you should not need a code.

# Optimal Browser Settings for Google Chrome<sup>™</sup> Running on Microsoft<sup>®</sup> Windows<sup>®</sup>

Each time you log in to our web site, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our web site cannot recognize the computer. If you are experiencing this, try changing the settings on your computer. Here's how.

#### Set your computer to keep cookies for our site



- 1. Browse to our web site. Do not log in.
- 2. Click the wrench icon 🔦 in the top right corner of the browser.
- 3. Select Settings.





4. At the bottom of the Settings window, click **Show advanced settings**...

Settings		
Sign in		
Setup in progress		
Setup in progress	**	
On startup		
Open the New	Tab page	
	I left off	
	and the second s	
Users		
You are currently t	he only Google Chr	ome user.
Add new user	Delete this user	Import bookmarks and settings
Default browser		
Make Google Ch	rome my default br	owser
Google Chrome is	not currently your o	lefault browser.
Show advanced settin	ngs	

Settings		
Sign in		
Setup in progress.		
Setup in progres	Seet	
On startup		
Open the New	Tab page	
	re I left off	and the state
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Users		
Vou see currently	the only Google Chry	
You are currently	the only Google Chro	ome user.
You are currently Add new user	the only Google Chro Delete this user	ome user. Import bookmarks and settings
You are currently Add new user	the only Google Chro Delete this user	ome user. Import bookmarks and settings
You are currently Add new user Default browser	the only Google Chro	Import bookmarks and settings
You are currently Add new user Default browser Make Google Cl	the only Google Chro Delete this user	ome user. Import bookmarks and settings owser
You are currently Add new user Default browser Make Google Cl	belete this user	ome user. Import bookmarks and settings owser
You are currently Add new user Default browser Make Google Cl Google Chrome is	the only Google Chro Delete this user hrome my default br not currently your d	ome user. Import bookmarks and settings owser lefault browser.
You are currently Add new user Default browser Make Google C Google Chrome is Privacy	the only Google Chro Delete this user hrome my default br not currently your d	ome user. Import bookmarks and settings owser lefault browser.
You are currently Add new user Default browser Make Google Cl Google Chrome is Privacy	the only Google Chri Delete this user hrome my default br not currently your d	ome user. Import bookmarks and settings owser lefault browser.
You are currently Add new user Default browser Make Google Cl Google Chrome is Privacy Content setting	the only Google Chr. Delete this user hrome my default br not currently your d	ome user. Import bookmarks and settings owser lefault browser. ng data
You are currently Add new user Default browser Make Google Cl Google Chrome is Privacy Content setting Google Chrome to the setting	be only Google Chri Delete this user hrome my default br not currently your d 	ome user. Import bookmarks and settings owser lefault browser. ng data to improve your browsing experience. N
You are currently Add new user Default browser Make Google Cl Google Chrome is Privacy Content setting Google Chrome is services. Learn mo	belete this user Delete this user hrome my default br not currently your d Clear browsir by use web services ore	ome user. Import bookmarks and settings owser lefault browser. ng data to improve your browsing experience. N
You are currently Add new user Default browser Make Google Ch Google Chrome is Privacy Content setting Google Chrome is services. Learn mo	belete this user Delete this user hrome my default br not currently your d Clear browsin by use web services bre vice to help resolve n	ome user. Import bookmarks and settings owser lefault browser. Ing data to improve your browsing experience. I havigation errors



5. In the Privacy section, click **Content settings**.



6. In the Cookies section, make sure that **Allow local data to be set** is selected.



- 7. Click Manage exceptions.
- 8. On the Cookie and site data exceptions window, click in the Add a new hostname pattern box.
- 9. Type [\*.] and then our web site name (for example, [\*.]google.com).

[*.]americanfederal.net Allow
[*.]example.com Allow

- 12. Click **OK**.
- 13. Exit the Settings window.



14. Log in to our web site, selecting **Register computer for future use** when prompted. Supply the text or email code as soon as you receive it.

The next time you log in, you should not need a code.

## **Optimal Browser Settings for Apple® Safari® 5.1**

Each time you log in to our website, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, and our website cannot recognize the computer. If you are experiencing this, try changing the settings in your browser. Here's how.

# If running on Mac OS<sup>®</sup> X

#### Set your browser to keep some or all website cookies

- 7. Browse to our website in Safari.
- 8. In the left corner of the toolbar, click **Safari** to display a menu.



Safari	File	Edit	View	Histor
Abou	t Safar	i		
Safari	Exten	sions.		
Repo	rt Bugs	to Ap	ple	
Prefe	rences.			æ,
✓ Block	Pop-U	Jp Win	dows	ŵжК
Privat	e Brow	sing		
Reset	Safari			
Empt	y Cach	e		∠₩E
Servio	es			►
Hide	Safari			жΗ
Hide	Others			∖жн
Show	All			
Quit S	Safari			жQ

9. Click **Preferences** to display the Preferences box.

● ○ ○ Priva	acy
General Appearance Bookmarks Tabs RSS AutoFill	Security Privacy Xtensions Advanced
Cookies and other website data:	Remove All Website Data
	79 websites stored cookies or other data Details
Block cookies:	• From third parties and advertisers
<i>v</i>	○ Always
	O Never
Limit website access to location services:	Prompt for each website once each day Prompt for each website one time only
	O Deny without prompting ?

- 10. Click **Privacy** to display that tab.
- 11. For **Block cookies**, make sure that **Always** is *not* selected. Select either of the other choices. (If **From third parties and advertisers** was previously selected and Safari still deleted our cookies, try changing this selection to **Never**.)
- 12. Do not click Remove All Website Data.
- 13. Click the red close button <a>O</a> <a>o</a>

The second time you log in after this, you should not need to provide a code.



# If running on Windows® XP or Windows® 7

#### Set your browser to keep some or all website cookies

- 1. Browse to our website in Safari.
- 2. In the top right corner of the browser, click \*\*\* to display a menu.



3. Click **Preferences** to display the Preferences box.



# **Optimal Browser Settings Guide**

Privacy									X	
<u>G</u> eneral	Appearance	Bookmarks	Tabs	RSS RSS	AutoFill	Security	Privacy	Extensions	Advanced	
	Cookies and other website data:					Remove All Website Data 12 websites stored cookies or other data Details_				
	Block cookies: S From third parties and advertisers Always Never									
	Limit website access to location services:				<ul> <li>Prompt for each website once each day</li> <li>Prompt for each website one time only</li> <li>Deny without prompting</li> </ul>					
									?	

- 4. Click **Privacy** to display that tab.
- 5. For **Block cookies**, make sure that **Always** is *not* selected. Select either of the other choices. (If **From third parties and advertisers** was previously selected and Safari still deleted our cookies, try changing this selection to **Never**.)
- 6. Do not click **Remove All Website Data**.
- 7. Click to save your settings and exit the Preferences box.

The second time you log in after this, you should not need to provide a code.

## Optimal Browser Settings for Apple® Safari® 6.1 on Mac OS

Each time you log in to our website, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, and our website cannot recognize the computer. If you are experiencing this, try changing the settings in your browser. Here's how.



# Safari 6.1 is only available on Mac OS<sup>®</sup>. The steps below are for MAC OS version 10.7.x

#### Set your browser to keep some or all website cookies

- 14. Browse to our website in Safari.
- 15. In the left corner of the toolbar, click **Safari** to display a menu.



- 16. Click **Preferences** to display the Preferences box.
- 17. Click **Privacy** to display that tab.



18. Do not click Remove All Website Data.



- 19. For **Block cookies**, make sure that **Always** is *not* selected. Select either of the other choices. (If **From third parties and advertisers** was previously selected and Safari still deleted our cookies, try changing this selection to **Never**.)
- 20. Click the close button 900 to save your settings and exit the Preferences box.

The second time you log in after this, you should not need to provide a code.